

Francesco Gallmann

Operations & Supply Chain Management

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Curriculum Vitae

Francesco Gallmann is Senior Lecturer of Operations and Technology at SDA Bocconi School of Management. He is Contract Professor of Operations and Supply Chain Management at Bocconi University.

At SDA Bocconi, he has developed and directed several educational programs both for the custom and the open-enrollment division: "Supply Chain and After Sales Academies" for a multinational company in the automotive sector, "Operations, Purchasing and Supply Chain customized programs" both for specific companies and Executive MBAs of other international partner institutions and "LEAN Study Tours conducted in JAPAN" represent just some examples of initiatives. Recently, he has also designed and conducted a fully on-line customized program for a major customer in the food industry. He was a Board member of the SDA Bocconi Alumni Master Association for two mandates ('04-'09) with responsibilities of start-up and development. About research, he has conducted numerous applied research, tutorship and consulting projects for some multinational and medium-size companies, both in Italy and abroad, mainly in the automotive, food, fashion, design, biomedical, pharmaceutical, oil&gas, electro-mechanical, household appliance and banking industries.

His research activities focus on operations and supply chain management, with a special focus on Performance measurement, LEAN management, quick response and agility, logistics, global SCM, collaboration practices, sourcing and procurement and after sales services. His current research addresses two main questions. The first relates to the identification of the major drivers and obstacles of excellence in the operations and logistics. The second aims at analyzing the effectiveness of assessments to identify performance and Best Practices gaps in the operations and the supply chain.

He is the author of numerous books and articles on the subject. His works have been published both in academic and managerial journals: *Operations Management Research*, *Economia&Management*, *Logistica e Management*,

Strategie&Procurement, among others. Thanks to the LEAN Study Tours in JAPAN, he won the SDA Bocconi Innovation Award for two consecutive years ('08 and '09) and has been elected in the TOP 10 business school programs in the world by the "L'Expansion" in '09. He is a Visiting Lecturer/Professor at the University of Klagenfurt (Klagenfurt, Austria, since 2016), at the IBSS-International Business School Suzhou (Suzhou, China, since 2014) and at the University HEC of Lausanne (Lausanne, Switzerland, 2008-2011). He also participates actively to the EUROMA and APICS Supply Chain Council international networks. He boasts international professional experiences in management consulting, in multinational companies mainly in the automotive industry and in renewable energies (biogas), as an entrepreneur.

Francesco, swiss citizen, earned a Degree in Environmental Engineering from Polytechnic University of Milan, an MBA from SDA Bocconi and a Ph.D. in Management from Neuchâtel University (Switzerland). He is married with a child. Sailing, golfing (Swiss National Champion in '86 and '87) and traveling in developing countries are his main passions.

Publications

Books

- Gallmann F. and V. Belvedere (2013), "The alignment among competitive strategy, operations improvement priorities and logistics performance measurement systems. Evidence from a Case-Based study" in El Ouardighi F. and Kogan K. (ed.), *Models and methods in economics and management science*, pp. 221-241, Springer, New York
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Articles

- Gallmann F. (2013), "La rilevanza dello Strategic Fit nella complessa Supply Chain del Freddo", *Logistica e Management*, n. 236
- Gallmann F., Belvedere V. (2011), "Linking service level, inventory management and warehousing practices: A case-based managerial analysis", *Operations Management Research*, vol. 4, n.1-2, pp.28-38, Springer Science
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- Gallmann F. (2013), Order to Delivery LEAD TIME management through manufacturing and non-manufacturing lead time reduction, *EUROMA Doctoral Seminar*, Dublin
- Gallmann F. (2012), "From LEAN Management to Quick Response to serve 21st century markets", *EIPM (European Institute of Purchasing Management)*, Geneva
- Gallmann F. (2012), Order to Delivery LEAD TIME reduction, *EUROMA Doctoral Seminar*, Amsterdam
- Gallmann F. (2010), Lead time reduction factors and behaviours, *EUROMA Doctoral Seminar*, Porto
- Gallmann F., Belvedere V., Bettucci M., Baglieri E. (2009), "Linking service level, inventory management and warehousing practices: a case-based managerial analysis", *EUROMA*, Göteborg
- Gallmann F., S. de Treville, M. Borno, G. Reiner (2008), "Human and organizational factors in lead time reduction", *HOPS, EPFL*, Lausanne
- Gallmann F., Belvedere V. (2006), "A qualitative study on the alignment among competitive strategy, operations improvement priorities and manufacturing and logistics performance measurement systems", *EUROMA*, Glasgow

