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Healthcare Management

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Biography

Maria Cucciniello is an Associate Professor at the Department of Policy Analysis and Public Management at Università Bocconi.

Her collaboration with SDA Bocconi began in 2006. She has conducted research and education projects with major public sector organizations.

Her research focus is on e-health and e-government, the impact of ICT in healthcare and public sectors, transparency in the public sector, change management and organizational redesign for the introduction of new information systems and the evolution of managerial skills in PA.

She is the author of numerous books and articles on her topics of interest. Her works have been published in Public Administration Review, Public Management Review, the Journal of Medical Internet Research, Social Science Computer Review, Economia & Management and Mecosan. She is a reviewer for many specialized magazines, including Health Policy, Critical Perspectives on Accounting and Azienda Pubblica. She is a member of the editorial board of Review of Public Administration and Management and she has been elected New Researchers coordinator for the International Research Society for Public Management.

Maria earned a degree in Public Administrations and International Institutions Management and a Master of Science in Economics and Management of Public Administrations and International Institutions both from Università Bocconi and a Ph.D. in Management from the University of Edinburgh.

Teaching domains

Digital Innovation

Co-Production and Citizens Involvement

Public Services Design

Social Innovation Design

Stakeholder Engagement/Management

ARTICLES IN SCHOLARLY JOURNALS

GASCO-HERNANDEZ M., NASI G., CUCCINIELLO M., HIEDEMANN A. M.

The role of organizational capacity to foster digital transformation in local governments: The case of three European smart cities

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TARRICONE R., PETRACCA F., CUCCINIELLO M., CIANI O.

Recommendations for developing a lifecycle, multidimensional assessment framework for mobile medical

apps

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NASI G., CHOI H., CUCCINIELLO M., CHRISTENSEN R. K.

A systematic literature review of city competitiveness: A 30-year assessment and future agenda for public administration

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OTHER

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PROCEEDINGS/PRESENTATIONS

CUCCINIELLO M., CRISTOFOLI D., TRIVELLATO B., TURRINI A.
Collaborative innovation in turbulent times: the power of “spontaneity”
2022 TAD conference “Strategic Management of Public Sector Transformation in Turbulent Times: Enhancing Collaborative Governance and Co-creation of Public Value”, 9-11 June, 2022, Roskilde, Denmark

CUCCINIELLO M., CRISTOFOLI D., TRIVELLATO B., TURRINI A., VALOTTI G.
How to design response networks in turbulent times: necessary and sufficient conditions
2022 IRSPM Conference “Facing the future: Evolving social-political-administrative relations and the future of administrative systems” - 19-22 April, 2022, (online)

ARMENI P., CUCCINIELLO M., PETRACCA F., TARRICONE R.
“Health technology assessment for eHealth solutions
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HIEDEMANN A., CUCCINIELLO M., NASI G.
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EGPA Conference - 30 August-1 September, 2017, Milano, Italy

ARMENI P., CUCCINIELLO M., PETRACCA F., TARRICONE R.
The digital divide between clinicians and patients. Results from an International e-Survey on mhealth in cancer and cancer supportive care”
21st Italian Health Economics Association (AIES) Annual Conference - November 3-4 2016, Bologna, Italy

NASI G., CUCCINIELLO M., BELLÈ N., MENA M.
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Proceedings of the 49th Annual Hawaii International Conference on System Sciences 2016, Kauai, Hawaii, United States of America

CUCCINIELLO M., NASI G., MELE V., VALOTTI G., BAZURLI R.
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European Group of Public Administration Conference - September 10-12 2014, Speyer, Germany

NASI G., CUCCINIELLO M.

What causes transparency in government? An empirical evaluation

XVIII Annual Conference of the International Research Society for Public Management (IRSPM) - 9-11 April 2014, Ottawa, Canada

CUCCINIELLO M.

Session Chair on the topic of "The Science of Delivery"

International Public Management Network Conference, 2014

CUCCINIELLO M., NASI G., VALOTTI G.

Collaborative governance for longitudinal healthcare services: enabling conditions and leading practices

APPAM International Conference "Collaboration Among Government, Market, and Society: Forging Partnerships and Encouraging Competition" - May 26-27, 2013, Shanghai, China (PRC)

NASI G., OSBORNE S., CUCCINIELLO M.

Strategic orientation in public services delivery: towards a service-dominant model for collaboration between public service organisations and with service Users

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XVII IRSPM Conference - 10-12 April, 2013, Prague, Czech Republic

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Public Management Research Conference: Seeking Excellence in a Time of Change - 25-27 May 2012, Shanghai, China (PRC)

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Evaluation of the impacts of innovation in the healthcare sector: a comparative analysis

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1st Global Conference on Transparency Research - 19-20 May, 2011, Newark, United States of America

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Preaching and practicing transparency: moving beyond requirements

15th Annual Conference of the International Research Society for Public Management (IRSPM XV) -April 11-13, 2011, Dublin, Ireland

CUCCINIELLO M.

e-Health: a comparative analysis

Health Organization Research Network (HORNET) - 7th Research Workshop 2011

Grants & Honors

Excellence in Research Award - Università Commerciale Luigi Bocconi , 2022
