

# Elisabetta Trinchero

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**Public Management**

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## Biography

Elisabetta Trinchero is an Associate Professor of Practice in Public Management at SDA Bocconi School of Management.

At SDA Bocconi she has taught in the Healthcare Management Master (MiMS), the Public Management Master, and the Sport Management Master (FIFA) since 1995. She has conducted research and education projects for major public and private organizations.

Her research activities focus on strategic crisis management, risk and sustainability management in public service organizations.

She is the author of numerous books and articles on her research subjects. Her works have been published in Plos One, Public Management Review, Public Money & Management, Economia & Management, and Mecosan, among others. An AMARIS researcher, she collaborates with Southern Cross University. Since 2012, she has presented yearly research papers at the annual AOM and IRSPM conferences. She won the best paper award on Public Management and Governance at the 2016 British Academy of Management annual conference.

Elisabetta earned a Ph.D. at Southern Cross University, a 4 year degree in Economics, and a second level Specialized Master at Università Bocconi.

## Teaching domains

Decision under Uncertainty

Risk Assessment & Management

Corporate Sustainability

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## ARTICLES IN SCHOLARLY JOURNALS

TRINCHERO E., OTTO M.

**Governare la complessità del cambiamento: l'introduzione di una innovazione terapeutica per la SMA in due realtà regionali italiane**

Mecosan, 2024, no. 128, pp.9-22

KYRYKBAYEVA S., SEMENOVA Y., GOREMYKINA M., MOLDAGALIYEV T., KAUYSHEVA A., AZIZOV S., TRINCHERO E.

**Cross-cultural Adaptation and Validation of Patient Safety Culture Assessment Tool for Clinical Staff in Kazakhstan**

Open Access Macedonian Journal of Medical Sciences, 2021, vol.9, no. E, pp.340–345

TRINCHERO E., MICACCHI L., DI CLAUDIO I.

**Distocia di spalla. La simulazione come strumento di prevenzione del rischio**

Mecosan, 2021, no. 118, pp.137–152

SAPORITO R., ROTA S., TRINCHERO E.

**Donne e PA un caso di successo a metà**

Economia & Management, 2021, no. 4, pp.32–38

TRINCHERO E., KOMINIS G., DUDAU A., CORDUNEANU R.

**With a little help from my friends: the positive contribution of teamwork to safety behaviour in public hospitals**

Public Management Review, 2020, vol.22, no. 1, pp.141–160

TRINCHERO E., FARR-WHARTON B., BRUNETTO Y.

**A social exchange perspective for achieving safety culture in healthcare organizations**

International Journal of Public Sector Management, 2019, vol.32, no. 2, pp.142–156

TRINCHERO E.

**L'approccio sistematico alla gestione dei rischi in sanità**

Italian Journal of Medicine, 2019, vol. 7, no. 6, pp.1–16

TRINCHERO E., FARR-WHARTON B., BRUNETTO Y.

**Workplace relationships, psychological capital, accreditation and safety culture: a new framework of analysis within healthcare organizations**

Public Organization Review, 2019, vol.19, no. 1, pp.139–152

TRINCHERO E., BRUNETTO Y., XERRI M., BEATTIE R., SHACKLOCK K., FARR-WHARTON R., BORGONOI E.

**Comparing the impact of management on public and private sector nurses in the UK, Italy, and Australia**

Public Management Review, 2018, vol.20, no. 4, pp.525–544

TRINCHERO E., FARR-WHARTON B., BORGONOI E.

**Relationships with managers and harassment: the Italian nurse experience**

Public Money & Management, 2017, vol.37, no. 5, pp.341–348

BONETTI M., CIRILLO P., MUSILE TANZI P., TRINCHERO E.

**An Analysis of the Number of Medical Malpractice Claims and Their Amounts**

Plos One, 2016, vol.11, no. 4, pp.e0153362

TRINCHERO E., BRUNETTO Y., XERRI M., FARR-WHARTON B., SHACKLOCK K., FARR-WHARTON R.

**Nurse safety outcomes: old problem, new solution – the differentiating roles of nurses' psychological capital and managerial support**

Journal of Advanced Nursing, 2016, vol.72, no. 11, pp.2794–2805

TRINCHERO E., BRUNETTO Y., XERRI M., FARR-WHARTON R., SHACKLOCK K., BORGONOI E.

**Public–Private Sector Comparisons Of Nurses' Work Harassment Using Set: Italy and Australia**

Public Management Review, 2016, vol.18, no. 10, pp.1479–1503

TRINCHERO E., BORGONOI E., FARR-WHARTON B.

**Leader–member exchange, affective commitment, engagement, wellbeing, and intention to leave: public versus private sector Italian nurses**

Public Money & Management, 2014, vol.34, pp.381–388

TRINCHERO E., BRUNETTO Y., BORGONOI E.

**Examining the antecedents of engaged nurses in Italy: Perceived Organisational Support (POS); satisfaction with training and development; discretionary power**

Journal of Nursing Management, 2013, vol.21, no. 6, pp.805–816

RAPPINI V., TRINCHERO E., ZAVATTARO F.

**Lo sviluppo dell'internal auditing nelle aziende sanitarie: tre esperienze di eccellenza a confronto**

Economia & Management, 2011, no. 6, pp.63–80

CANITANO S., GHIRARDINI A., MIGLIAZZA M., TRINCHERO E.

**Risk management, strumenti e cultura organizzativa per il governo della patient safety: dalla teoria alla pratica**

Mecosan, 2010, vol.19, no. 76, pp.83–101

BRUSONI M., TRINCHERO E., DERIU P. L., PANZERI C.

**Un metodo di indagine sulla safety culture per la sicurezza dei servizi sanitari in Italia**

Mecosan, 2009, vol.18, no. 69, pp.63–85

BRUSONI M., TRINCHERO E.

**Sistemi di assessment del rischio tra azienda sanitaria e settore assicurativo**

Mecosan, 2008, vol.17, no. 66, pp.89–101

ALESANI D., MARCUCCIO M., TRINCHERO E.

**Bilancio sociale e aziende sanitarie: stato dell'arte e prospettive di sviluppo**

Mecosan, 2005, no. 55, pp.9–34

TRINCHERO E.

**Case management: approccio sistematico alla gestione del paziente**

Mecosan, 1999, vol.32, pp.33–54

FILANNINO C., TRINCHERO E.

**La funzione dirigente nelle professioni sanitarie del comparto**

Mecosan, 1997, vol.22

TRINCHERO E.

**Revisione al ciclo di contrattazioni 1993-1994 tra “purchaser” e “provider” e guida al ciclo 1994-1995**

Mecosan, 1996, vol.17

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## EDITED BOOKS

TRINCHERO E., LEGA F. (EDS.)

**Governare la sala operatoria nell'ospedale del XXI secolo: Qualità, sicurezza, efficienza**

Egea, Milano, Italy, 2016

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## CONTRIBUTION TO CHAPTERS, BOOKS OR RESEARCH MONOGRAPHS

TRINCHERO E., FALIVENA C., RAPPINI V., NOTARNICOLA E., LECCI F.

**Internal Auditing in Sanità: stato dell'arte e prospettive evolutive** in *Rapporto OASI 2023*

CERGAS (Eds),Egea, chap. 15, pp.585–614, 2023

ROTA S., SAPORITO R., TRINCHERO E.

**Crisis Leadership: oltre il modello di comando e controllo** in *Reactive PA. Lezioni dalla Pandemia per il Cambiamento della Pubblica Amministrazione*

G. Valotti (Eds),Egea, chap. 7, pp.173–195, 2022

TRINCHERO E., ROTA S., SAPORITO R., MICACCHI L.

**Prerequisiti organizzativo gestionali per la sicurezza del paziente: il ruolo della leadership** in *Conoscere per gestire il rischio in sanità*  
A. Firenze (Eds), SEU Società Editrice Universo, 2021

DEL VECCHIO M., MONTANELLI R., TRINCHERO E.

**Skill mix change tra medici, infermieri e operatori di supporto: un'analisi retrospettiva e prospettica a livello italiano** in *Rapporto OASI 2018*

CERGAS (Eds), Egea, chap. 12, pp. 469–493, 2018

DEL VECCHIO M., MONTANELLI R., TRINCHERO E.

**Rafforzamento e diversificazione dei percorsi di carriera della professione infermieristica: stato dell'arte e prospettive** in *Rapporto OASI 2017*

CERGAS (Eds), Egea, chap. 11, pp. 405–423, 2017

TRINCHERO E., BORGONOVI E., COTTA R., FILANNINO C.

**Trasformazione della geografia dei servizi e ruolo delle professioni sanitarie: un'analisi di casi nella Regione Lazio** in *Rapporto OASI 2015*

Cergas (Eds), Egea, chap. 14, pp. 479–501, 2015

TRINCHERO E., BRUSONI M., VESCIA M.

**La gestione del rischio in sanità: elementi organizzativi e gestionali** in *Le responsabilità in ambito sanitario*  
S. Aleo, R. De Matteis, G. Vecchio (Eds), CEDAM, pp. 1151–1194, 2014

BRUSONI M., TRINCHERO E., MARAZZI L., PARTENZA I.

**Gestione, ritenzione e assicurazione del rischio: alla ricerca di una prospettiva integrata** in *Rapporto OASI 2012. L'aziendalizzazione della sanità in Italia*

E. Cantù (Eds), Egea, pp. 269–287, 2012

BRUSONI M., TRINCHERO E.

**Responsabilità sociale e riduzione del rischio in sanità: il ruolo dei sistemi di accreditamento** in *La responsabilità sociale delle istituzioni di pubblico interesse*  
Elio Borgonovi, Gianfranco Rusconi (Eds), Franco Angeli, 2008

BRUSONI M., TRINCHERO E.

**Soluzioni aziendali e competenze emergenti per la gestione del rischio e della sicurezza** in *L'aziendalizzazione della sanità in Italia. Rapporto OASI 2008*  
E. Anessi Pessina, E. Cantù (Eds), Egea, pp. 421–440, 2008

ALESANI D., CANTÙ E., MARCUCCIO M., TRINCHERO E.

**Behind the Italian NHS organisations' social reporting practices: beyond the current theorising** in *Improving Business Reporting: New Rules, New Opportunities, New Trends*  
Frattini G. (Eds), A. Giuffrè Editore S.p.A., 2007

ALESANI D., CANTÙ E., MARCUCCIO M., TRINCHERO E.

**La rendicontazione sociale nelle aziende sanitarie: funzionalità e potenzialità** in *Rapporto OASI 2006. L'aziendalizzazione della sanità in Italia*  
E. Anessi Pessina, E. Cantù (Eds), Egea, pp. 617–663, 2006

BRUSONI M., COSMI L., TRINCHERO E.

**Prospettive regionali per la gestione del rischio clinico: una prima indagine esplorativa** in *Rapporto OASI 2006. L'aziendalizzazione della Sanità in Italia*  
E. Anessi Pessina, E. Cantù (Eds), Egea, pp. 379–415, 2006

CORRADINI A., MOTTA M., RAPPINI V., TRINCHERO E.

**Un sistema di classificazione delle prestazioni dei servizi sanitari: il metodo dei gruppi di attività omogenee** in *L'innovazione nell'economia delle aziende*  
AA.VV. (Eds), ESI - Edizioni Scientifiche Italiane, 1996

## ARTICLES IN NATIONAL/INTERNATIONAL NEWSPAPERS

DEL VECCHIO M., MONTANELLI R., TRINCHERO E.

**Rapporto Oasi Cergas-Bocconi/ Infermieri, rafforzamento e diversificazione dei percorsi di carriera**

Sanità. Il Sole 24 ore, 20 March, 2018

BORGONOVI E., TRINCHERO E., VIMERCATI F.

**Accreditamento e qualità delle prestazioni: un progetto di Fism e Sda Bocconi**

Sanità. Il Sole 24 ore, 1 July, 2015

BRUSONI M., TRINCHERO E.

**Sistemi qualità contro i rischi. La quantificazione delle malpractice non può basarsi sulle denunce**

Sanità. Il Sole 24 ore, 2 July, 2007

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## CASES IN INTERNATIONAL CASE COLLECTIONS

OTTO M., TRINCHERO E.

**Governing the Complexity of Change: Managing the Drug Evrysdi(R) in the Metropolitan City of Turin**

2025, The Case Centre, Great Britain

OTTO M., TRINCHERO E.

**Innovating to Generate Value: Managing the Evrysdi(R) Drug in the Marche Region**

2025, The Case Centre, Great Britain

TRINCHERO E., ROTA S., SAPORITO R., BARBIERI M., VALOTTI G.

**Overwhelmed by the First Wave of the Global Pandemic: Managing Essential Public Services in the Epicenter of the COVID-19 Emergency in Italy**

2021, The Case Centre, Great Britain

SAPORITO R., TRINCHERO E., ROTA S.

**Virtute Siderum Tenus (Through Virtue to Stars): The Italian Air Force**

2020, The Case Centre, Great Britain

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## EDITORSHIP OF SPECIAL ISSUES

LA REGINA M., ROMANO E., TARDIVO S., TRINCHERO E.

**Rischio clinico in sanità e prevenzione dei rischi del paziente ricoverato in ospedale**

2019, Italian Journal of Medicine, Italy

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## OTHER

TRINCHERO E.

**Safety is a Team Effort**

2021, Via Sarfatti 25, Milano, Italy

FOSTI G., LONGO F., MICACCHI L., NOTARNICOLA E., PEROBELLIS E., ROTA S., SAPORITO R., TRINCHERO E.

**Superare le politiche della sfiducia: tre piste di lavoro per un nuovo contratto sociale tra PA e cittadini -**

**Report di Ricerca SNA**

2021, SDA Bocconi, Milano, Italy

ROTA S., SAPORITO R., TRINCHERO E.

**Public leader e gestione dell'inatteso: teorie ed esperienze a supporto**

2020, L'Ingegnere Italiano, Italy

LECCI F., NOTARNICOLA E., TRINCHERO E.

**Il bilancio di genere in sanità. Un modo per creare valore ma che è ancora poco utilizzato**

2019, Quotidianosanità.it, Italy

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## PROCEEDINGS/PRESENTATIONS

TRINCHERO E., XERRY M., BRUNETTO Y., FIRENZE A.

**How stressful is safe behaviour for Street Level Bureaucrats? The impact of managerial safety practices, Safety Priorities and Safety Training on their stress and emotional Exhaustion**

*IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy*

SARTIRANA M., GIACOMELLI G., TRINCHERO E., GEORGESCU I.

**Meso-level organisational factors influencing healthcare workers' resilience: evidence from a qualitative study in seven countries**

*IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy*

TRINCHERO E., MEDICI B.

**Professional Sport Responsibility and Sustainability: Empirical Study on Football Clubs**

*IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy*

MEDICI B., TRINCHERO E.

**Do football fans prioritise sustainability when thinking about their beloved team?**

*IRSPM 2024: Hybrid futures for public governance and management, April 15-18, 2024, Tampere, Finland*

FALIVENA C., TRINCHERO E., RAPPINI V., LECCI F., NOTARNICOLA E.

**Internal Auditing in Healthcare: Current Landscape and Evolutionary Prospects**

*IRSPM 2024: Hybrid futures for public governance and management, April 15-18, 2024, Tampere, Finland*

FALIVENA C., TRINCHERO E., RAPPINI V., LECCI F.

**Internal auditing in healthcare: emerging approaches from a survey across Italian health organisations**

*EHMA 2023 Annual Conference: Health Management: Sustainable Solutions for Complex Systems, 5-7 June 2023, Rome, Italy*

MICACCHI L., SAPORITO R., TRINCHERO E., PEROBELLI E., LONGO F.

**Ethical leaders as crisis sense-maker: exploring the impact on emotional exhaustion and extra-role performance among street level bureaucrats**

*IRSPM Conference 2023 - April 3-5, 2023, Budapest, Hungary*

MEDICI B., TRINCHERO E.

**On- and off-the-pitch in the Italian football ecosystem: the relation between sports performance and sustainability**

*IRSPM Conference 2023 - April 3-5, 2023, Budapest, Hungary*

TRINCHERO E., XERRI M., FIRENZE A., BRUNETTO Y.

**The role of organizational and individual resources on employee well-being: the case of Italian public healthcare employees facing Covid-19 crisis**

*IRSPM Conference 2023 - April 3-5, 2023, Budapest, Hungary*

TRINCHERO E., ROTA S., SAPORITO R.

**Managing the unexpected in the public sector organizations: state of the art and new ways forward**

*PMRC 2021: Public Management Research Conference, 23-26 June 2021, Honolulu, HI, United States of America*

TRINCHERO E., BOLCHINI A., RUTA D.

**Professional Sport Responsibility and Sustainability: Empirical Inductive Study on Football Clubs**

*EURAM 2021 Online Conference - 16-18 June, 2021, Montreal, Canada*

TRINCHERO E., ROTA S., SAPORITO R.

**Public sector leadership in managing the unexpected**

*Divergence and Convergence of Public Sector Leadership Across Context and Cultures Symposium - 79th Annual Meeting of the Academy of Management, August 9-13, 2019, Boston, MA, United States of America*

TRINCHERO E., FARR-WHARTON B., BRUNETTO Y.

**Comparing the Australian and Italian Nurses' approach to implementing safety**

*IRSPM Conference, April 11- 13, 2018, Edinburgh, Great Britain*

TRINCHERO E., FARR-WHARTON B., VIMERCATI F.

**Leading professionals: Transforming public/NFP transactional managers into authentic leaders: How wide is the gap? The role of Italian doctors**

*77th Annual Meeting of the Academy of Management - August 10-14 2017, Atlanta, United States of America*

TRINCHERO E.

**A Social Exchange Perspective for Achieving Safety Culture in Healthcare Organizations**

*76th Annual Meeting of the Academy of Management - August 5-9 2016, Anaheim, CA, United States of America*

TRINCHERO E., FARR-WHARTON B., VIMERCATI F.

**Workplace relationships, psychological capital, accreditation and safety culture: a new framework of analysis within healthcare organizations**

*AIDEA-IJPA - 25-27 Maggio, 2016, Palermo, Italy*

TRINCHERO E., FARR-WHARTON B.

**Psychometric properties of the Hospital Survey on Patient Safety Culture: Italian findings**

*AOM 75rd Annual Meeting - August 7-11, 2015, Vancouver, Canada*

TRINCHERO E., FARR-WHARTON B., VIMERCATI F., BRUNETTO Y., BORGONOV E.

**Accreditation and safety culture: the role of psychological capital within Italian healthcare organizations**

*IRSPM Conference - April 13-15, 2015, Hong Kong, China (PRC)*

TRINCHERO E., FARR-WHARTON B.

**The Validity and Reliability of the Agency for Healthcare Research and Quality's Hospital Survey on Patient Safety Culture. Results from Italy**

*2014 ANZAM Conference - December 3-5, 2014, Sydney, Australia*

BRUNETTO Y., XERRY M., TRINCHERO E., BEATTIE R., FARR-WHARTON R., SHACKLOCK K., BORGONOV E., CROSSAN F.

**Relationship with Management, NPM, Discretionary Power and Performance**

*74th Academy of Management Annual Meeting - The Power of Words - August 1-5 2014, Philadelphia, United States of America*

TRINCHERO E., BRUNETTO Y., BORGONOV E.

**Relationships with managers and work harassment: Italian and Australian nurses experience**

*IRSPM Conference - April 9-11, 2014, Ottawa, Canada*

TRINCHERO E., BRUNETTO Y., XERRY M., FARR-WHARTON R., SHACKLOCK K., BORGONOV E.

**Do Workplace Relationships make a difference? Public and private sector Italian and Australian nurses**

*2013 ANZAM Conference - December 4-6, 2013, Hobart, Australia*

TRINCHERO E., BERSELLI E., BORGONOV E.

**Leader-member exchange and affective commitment, engagement, wellbeing, intention to turnover for Italian nurses**

*73rd Academy of Management Annual Meeting - Capitalism in Question - August 9-13, 2013, Orlando, FL, United States of America*

TRINCHERO E., TEO S.

**Workplace Relationships, Work Harassment and Engagement for Nurses in Italy**

*73rd Academy of Management Annual Meeting - Capitalism in Question - August 9-13 2013, Orlando, FL, United States of America*

TRINCHERO E., TEO S., BRUNETTO Y., BORGONOVI E.

**Impact of workplace relationships on training and development, engagement and job satisfaction for Italian Registered Nurses**

*XVII IRSPM CONFERENCE - Public sector responses to global crisis - April 10-12 2013, Prague, Ceszk Republic*

TRINCHERO E., BRUNETTO Y., BORGONOVI E.

**Examining the antecedents of engaged nurses in Italy: Perceived Organisational Support; Satisfaction with Training and Development and Discretionary power**

*2012 ANZAM Conference - December 5-7, 2012, Perth, Australia*

BORGONOVI E., FILANNINO C., TRINCHERO E.

**Leader-member exchange and affective commitment, engagement, wellbeing, intention to turnover: the italian findings**

*International Research Society for Public Management XVI Conference - April 11-13 2012, Roma, Italy*

TRINCHERO E., BRUSONI M.

**Trends in safety assurance organizational models and Patient Safety managers (PSms) competences and profile: an empirical analysis in Italian hospitals**

*28th ISQUA International Conference - Patient Safety: Sustaining the Global Momentum - September 14-17, 2011, Hong Kong, China (PRC)*

BUCCOLIERO L., CANESI B., TRINCHERO E.

**A model for measuring the impacts of rheumatic patients' empowerment (ICT based) on clinical outcome**

*XVI IFHRO Congress - 15-19 November, 2010, Milano, Italy*

TRINCHERO E.

**Soluzioni aziendali e competenze emergenti per la gestione del rischio e della sicurezza**

*3° Forum Risk Management in Sanità - 25-28 Novembre 2008, Arezzo, Italy*

TRINCHERO E.

**Standard di attività e carichi di lavoro: i risultati della sperimentazione dei centri pilota**

*IV Congresso Nazionale SIAPEC - 5-9 ottobre 2007, Milano, Italy*

ALESANI D., CANTÙ E., MARCUCCIO M., TRINCHERO E.

**Behind the Italian NHS organisations' social reporting practices: beyond the current theorising**

*8th AIDEA Youth International Conference -24-25 November, 2006, Novara, Italy*

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## RESEARCH NOTES OR SHORT ARTICLES IN JOURNALS

TRINCHERO E.

**Rischi in sanità: è anche un problema di management**

2009, Economia & Management, Milano, Italy

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