

# Natalia Oprea

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FELLOW

**Public Management**

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## Biography

Natalia Oprea is a Fellow of Public Management in the Government, Health & Non for Profit Knowledge Group at SDA Bocconi School of Management. Since December 2018, Natalia has been collaborating with the Centre for Research on Health and Social Care Management. She was a Teaching Assistant of the course "Institutional Scenarios of Cyber Risk" within the MSc in Cyber Risk Strategy and Governance at Bocconi University and of the course "Quantitative Methods" for undergraduate degree in Political Science at University of Siena.

At SDA Bocconi Natalia has contributed to research projects, including European Horizon CoVAL project on understanding value creation in public services; ShareView on patient engagement and shared decision-making in breast cancer care; and research activities on adopting new technologies in public services.

Her research activities focus on the co-creation of public services, including patient engagement in health care, governance in healthcare, and the role of digital technologies in the provision of public services. She is a co-author of various research reports, research articles and conference proceedings. She contributes to the annual report on the Italian Health System. She was awarded with research scholarships by the European Commission and the Italian Ministry of Education.

Natalia earned a MA in Public Policies and Territorial Development from Deusto University, Spain and a PhD in Comparative and European Politics from University of Siena, Italy.

## Teaching domains

Public Governance

Co-Production and Citizens Involvement

Public Services Design

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## ARTICLES IN SCHOLARLY JOURNALS

OPREA N., ARDITO V., CIANI O.

**Implementing shared decision-making interventions in breast cancer clinical practice: a scoping review**

BMC Medical Informatics and Decision Making, 2023, vol.23, no. 1, pp.164

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## CONTRIBUTION TO CHAPTERS, BOOKS OR RESEARCH MONOGRAPHS

GUERRA F., GUGIATTI A., MANFREDI S., OPREA N.

**La struttura e le attività del SSN** in *Rapporto OASI 2023*

CERGAS (Eds),Egea, chap. 2, pp.33-81, 2023

ARDITO V., CIANI O., FERRARA L., OPREA N., TOZZI V., ZAZZERA A.

**Strumenti a supporto del processo decisionale condiviso in oncologia** in *Rapporto OASI 2023*

CERGAS (Eds),Egea, chap. 13, pp.515-542, 2023

BOBINI M., CINELLI G., DEL VECCHIO M., LONGO F., MEDA F., OPREA N., TOZZI V., ZAZZERA A.

**IL PNRR e i sistemi sanitari regionali: modelli di governance e processi di change management** in *Rapporto OASI 2022*

CERGAS (Eds),Egea, chap. 8, pp.349-379, 2022

EDELMANN N., RODRIGUEZ MÜLLER A. P., OPREA N., TAMBOURIS E., STEEN T.

**A Framework for Integrated Public Services Co-Creation and Sustainability** in *DG.O 2022: The 23rd Annual International Conference on Digital Government Research*

Loni Hagen, Mihkel Solvak, Sungsoo Hwang (Eds),ACM / Association for Computing Machinery, pp.492-493, 2022

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## PROCEEDINGS/PRESENTATIONS

OPREA N., CINELLI G., BOBINI M., LONGO F., DEL VECCHIO M.

**The role of governance modes in dealing with complexity of healthcare systems: evidence from three regions in Italy**

*IRSPM Conference 2023 - April 3 - 5, 2023, Budapest, Hungary*

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