

# Giulia Cappellaro

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## Biography

Giulia Cappellaro is an Associate Professor at the Department of Social and Political Sciences at Università Bocconi. She is also faculty affiliate at Centre for Research on Health and Social Care Management (CERGAS), honorary senior research associate at UCL School of Management, and affiliated member at the Research Center for Work, Technology and Organization at Emlyon Business School.

She is a social scientist with an interdisciplinary interest in organization theory, public policy and administration, and health care research. She studies the dynamics of collaboration and change in sectors of public interest, in contexts characterized by ambiguous or competing pressures. In particular, she focuses on three research domains: (i) collaborative governance and public-private collaboration; (ii) ambiguity in and around organizations; (iii) institutional dynamics, novel technologies and professions. Many of her articles have been published in journals such as the Academy of Management Journal and JMIR Research Protocols.

She got a PhD in Management Studies from Cambridge Judge Business School and a MSc in Economics and Management of Public Administrations and International Institutions from Università Bocconi.

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## ARTICLES IN SCHOLARLY JOURNALS

CAPPELLARO G., MELE V., ANSARI S.

**Bridging Global Mandates and Local Realities: Intermediary Clusters and Interorganizational Collaboration for International Development**

Organization Studies, 2025, vol.46, no. 2, pp.157–185

PEROBELLI E., CAPPELLARO G., SAPORITO R.

**Public–private hybrid organisations in the public sector: Evidence and future directions from a systematic literature review**

Public Management Review, 2024, pp.1–28

PRETI L. M., ARDITO V., COMPAGNI A., PETRACCA F., CAPPELLARO G.

**Implementation of Machine Learning Applications in Health Care Organizations: Systematic Review of Empirical Studies**

Journal of Medical Internet Research, 2024, vol.26, pp.e55897

CAPPELLARO G., COMPAGNI A., DACIN M. T.

**Trajectories of Value Generation and Capturing by Public–Private Hybrids: Mechanisms of multi-level governance in healthcare**

Organization Studies, 2024, vol.45, no. 2, pp.247–273

COMPAGNI A., CAPPELLARO G., NIGAM A.

**Responding to Professional Knowledge Disruptions of Unmitigable Uncertainty: The Role of Emotions, Practices, and Moral Duty among COVID-19 Physicians**

Academy of Management Journal, 2024, vol.67, no. 3, pp.829–861

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BLANDFORD A., ABDI S., ARISTIDOU A., CARMICHAEL J., CAPPELLARO G., HUSSAIN R., BALASKAS K.

**Protocol for a qualitative study to explore acceptability, barriers and facilitators of the implementation of new teleophthalmology technologies between community optometry practices and hospital eye services**

BMJ Open, 2022, vol.12, no. 7, pp.e060810

CAPPELLARO G., COMPAGNI A., VAARA E.

**Maintaining Strategic Ambiguity for Protection: Struggles over Opacity, Equivocality, and Absurdity around the Sicilian Mafia**

Academy of Management Journal, 2021, vol.64, no. 1, pp.1–37

MELE V., ESTEVE M., LEE S., BEL G., CAPPELLARO G., PETROVSKY N., OSPINA S. M.

**Enhancing Methodological Reporting in Public Administration: The Functional Equivalents Framework**

The American Review of Public Administration, 2020, vol.50, no. 8, pp.811–824

CAPPELLARO G., TRACEY P., GREENWOOD R.

**From Logic Acceptance to Logic Rejection: The Process of Destabilization in Hybrid Organizations**

Organization Science, 2020, vol.31, no. 2, pp.415–438

MELE V., CAPPELLARO G.

**Cross-level coordination among international organizations: Dilemmas and practices**

Public Administration, December, 2018, vol.96, no. 4, pp.736–752

CAPPELLARO G., COMPAGNI A.

**Life beyond emergence: Institutional intermediaries and the persistence of hybrid forms**

Academy of Management Proceedings, 2018, vol.2018, no. 1, pp.12074

CAPPELLARO G.

**Ethnography in Public Management Research: A Systematic Review and Future Directions**

International Public Management Journal, 2017, vol.20, no. 1, pp.14–48

CAPPELLARO G., RICCI A.

**PPPs in health and social services: a performance measurement perspective**

Public Money & Management, 2017, vol.37, no. 6, pp.417–424

MARSILIO M., CAPPELLARO G., CUCCURULLO C.

**The Intellectual Structure of Research into PPPs**

Public Management Review, 2011, vol.13, no. 6, pp.763–782

CAPPELLARO G., GHISLANDI S., ANESSI-PESSINA E.

**Diffusion of medical technology: The role of financing**

Health Policy, 2011, vol.100, no. 1, pp.51–59

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**Institutional public private partnerships for core health services: Evidence from Italy**

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TORBICA A., CAPPELLARO G.

**Uptake and diffusion of medical technology innovation in Europe: What role for funding and procurement policies?**

Journal of Medical Marketing, 2010, vol.10, no. 1, pp.61-69

CAPPELLARO G., FATTORE G., TORBICA A.

**Funding health technologies in decentralized systems: A comparison between Italy and Spain**

Health Policy, 2009, vol.92, no. 2-3, pp.313-321

CAPPELLARO G., CUCCURULLO C., MARSILIO M.

**Public private partnership: un'analisi bibliometrica**

Azienda Pubblica, 2009, no. 2, pp.357-382

CAPPELLARO G., MARSILIO M.

**Relazioni pubblico-privato nel settore dell'ortopedia e della riabilitazione: evidenze dalla Regione Veneto**

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CAPPELLARO G., TORBICA A.

**Financing medical devices: The case of implantable cardioverter defibrillators and coronary stents in Italy**

Eurohealth, 2008, vol.14, no. 3, pp.7-9

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**Le collaborazioni pubblico-privato per la gestione dei servizi sanitari: riflessioni alla luce della cognizione delle esperienze internazionali e nazionali**

Mecosan, 2007, vol.16, no. 63, pp.9-35

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## RESEARCH MONOGRAPHS

CAPPELLARO G., COMPAGNI A., VAARA E.

**Ambiguity in Organization Theory: From Intrinsic to Strategic Perspectives**

Cambridge University Press, Cambridge, Great Britain, 2023

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## CONTRIBUTION TO CHAPTERS, BOOKS OR RESEARCH MONOGRAPHS

PEROBELLI E., GIACOMELLI G., CAPPELLARO G., SAPORITO R.

**Steering or Drifting? Reviving Social Equity Through Performance Measurement in Hybrid Organizations: A Case from Italy in Social Equity and Public Management Theory. A Global Outlook**

Kimberly Wiley, Sarah Young, Denita Cepiku (Eds),Routledge, Taylor and Francis Group, chap. 4, pp.57-78, 2024

CAPPELLARO G., COMPAGNI A., VAARA E.

**Social Control Agents and the Evolving Definition of Wrongdoing: The Case of the Gray Area Around the Mafia in Organizational Wrongdoing as the "Foundational" Grand Challenge: Definitions and Antecedents**

Claudia Gabbioneta, Marco Clemente, Royston Greenwood (Eds),Emerald Group Publishing Limited, vol.84, pp.13-30, 2023

BIYGAUTANE M., MICELLOTTA E., GABBIONETA C., CAPPELLARO G.

**In the Land of Sand and Oil: How the Macrofoundations of a Tribal Society Shape the Implementation of Public-Private Partnerships in Macrofoundations: Exploring the Institutionally Situated Nature of Activity**

Christopher W. J. Steele, Timothy R. Hannigan, Vern L. Glaser, Madeline Toubiana, Joel Gehman (Eds),Emerald Group Publishing Limited, pp.67-96, 2020

VECCHI V., CAPPELLARO G., LONGO F., RICCI A.

**Gli impatti del PPP nel ridisegno dell'offerta ospedaliera: esiti, determinanti, prospettive** in *Rapporto OASI 2015. Osservatorio sulle aziende e sul sistema sanitario italiano*  
CERGAS (Eds), Egea, chap. 8, pp. 279–307, 2015

CAPPELLARO G., LONGO F., RICCI A.

**Le Sperimentazioni Gestionali nel SSN: rilevazione nazionale e analisi dei modelli emergenti** in *Rapporto OASI 2012. L'aziendalizzazione della sanità in Italia*  
E. Cantù (Eds), Egea, chap. 12, pp. 393–438, 2012

BRUSONI M., CAPPELLARO G., MARSILIO M.

**Processi di accentramento degli approvvigionamenti in sanità: una prima analisi di impatto** in *L'aziendalizzazione della sanità in Italia. Rapporto Oasi 2008*  
E. Anessi Pessina, E. Cantù (Eds), Egea, chap. 6, pp. 203–234, 2008

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## ARTICLES IN NATIONAL/INTERNATIONAL NEWSPAPERS

CAPPELLARO G.

**Organizzazioni sanitarie, dal gap alle leve di sviluppo**

Il Sole 24 Ore, 25 July, 2023

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## OTHER

CAPPELLARO G., GERVASI M.

**AI e dati sintetici cambieranno la Sanità, ma solo con le giuste regole**

2023, Agenda Digitale, Italy

CAPPELLARO G.

**Book Review: Institutional Theory and Organizational Change**

2014, Organization Studies

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## PROCEEDINGS/PRESENTATIONS

PEROBELLI E., GIACOMELLI G., CAPPELLARO G., SAPORITO R.

**Steering or drifting? Reviving social equity through information use in public-private hybrid organizations**  
*IRSPM Conference 2023 - April 3-5, 2023, Budapest, Hungary*

CAPPELLARO G., COMPAGNI A.

**The Appropriation of Public Space: Anti-Restriction Protests during the COVID-19 Pandemic**

*82nd Annual Meeting of the Academy of Management - August 5-9, 2022, Seattle, WA, United States of America*

PEROBELLI E., CAPPELLARO G., SAPORITO R.

**Fixing or managing hybrids? A systematic literature review**

*IRSPM Conference 'Facing the future: Evolving social-political-administrative relations and the future of administrative systems', 19-22 April, 2022, (online)*

COMPAGNI A., CAPPELLARO G.

**Temporary and Permanent Organizing in Systemic Crises: A Study of Professional Responses to Covid-19**

*81th Annual Meeting of the Academy of Management - July 30-August 3, 2021, (online), United States of America*

CAPPELLARO G., COMPAGNI A.

**Life beyond emergence: Institutional intermediaries and the persistence of hybrid forms**

*78th Annual Meeting of the Academy of Management, August 10-14 2018, Chicago IL, United States of America*

RICCI A., CAPPELLARO G.

**Performance Measurement of Hybrid Organizations: Public Private Partnerships in the Italian Health Care**

*X Trans Atlantic Dialogue - 5-7 June 2014, Lugano, Switzerland*

RICCI A., CAPPELLARO G.

**Performance Measurement of Hybrid Organizations: Insights From Contingency Theory**

*XVIII IRSPM Conference - 9-11 April, 2014, Ottawa, Canada*

RICCI A., CAPPELLARO G.

**Rilevazione nazionale delle Sperimentazioni Gestionali: analisi di cluster e valutazione dei modelli emergenti in ottica di politica sanitaria regionale**

*XVII Congresso Associazione Italiana Economia Sanitaria – 15-16 Novembre 2012, Roma, Italy*

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## Grants & Honors

Excellence in Research Award – Università Commerciale Luigi Bocconi , 2024

Excellence in Research Award – Università Commerciale Luigi Bocconi , 2021

Excellence in Research Award – Università Commerciale Luigi Bocconi , 2020

Excellence in Teaching Innovation – Undergraduate School – Università Commerciale Luigi Bocconi , 2018

ABCD (Above and Beyond the Call of Duty) Award – Organization and Management Theory Division (OMT) – Academy of Management , 2017

ABCD (Above and Beyond the Call of Duty) Award – Organization and Management Theory Division (OMT) – Academy of Management , 2015

ABCD (Above and Beyond the Call of Duty) Award – Organization and Management Theory Division (OMT) – Academy of Management , 2012

Best Student Paper Award – EGOS – European Group for Organizational Studies , 2012

Best Young Researcher Award – AIES – Italian Health Economics Association , 2012

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