

Greta Nasi

PUBLIC MANAGEMENT

ARTICLES IN SCHOLARLY JOURNALS

BELLÉ N., BELARDINELLI P., CUCCINIELLO M., NASI G.

Experimental evidence on the determinants of citizens' expectations toward public services

Public Administration Review, 2025, vol.85, no. 1, pp.176-191

MICACCHI M., CUCCINIELLO M., TRIVELLATO B., CRISTOFOLI D., TURRINI A., VALOTTI G., NASI G.

How to organize in turbulence: Arrangements and pathways for robust governance

Journal of Public Administration Research and Theory, 2025

NOVARO R., NASI G., CUCCINIELLO M., GRIMMELIKHUIJSEN S.

The power of framing: The role of information provision in promoting whistleblowing

Public Administration, 2024, vol.102, no. 4, pp.1342-1365

ONGARO E., NASI G.

The Neo-Weberian State in Italy: Understanding the Influence of Populist Government, EU Administrative Reform Support Policy, and Digitalization

JPS Journal of Policy Studies, 2024, vol.39, no. 3, pp.33-43

VAN KESSEL R., SRIVASTAVA D., KYRIOPOULOS I., MONTI G., NOVILLO-ORTIZ D., MILMAN R., ZHANG-CZABANOWSKI W. W., NASI G., STERN A. D., WHARTON G., MOSSIALOS E.

Digital Health Reimbursement Strategies of 8 European Countries and Israel: Scoping Review and Policy Mapping

JMIR mHealth and uHealth, 2023, vol.11, pp.e49003

NASI G., CHOI H.

Design strategies for Citizen Strategic Orientation

Public Management Review, 2023, pp.1-20

NASI G., CHOI H., CUCCINIELLO M., CHRISTENSEN R. K.

A systematic literature review of city competitiveness: A 30-year assessment and future agenda for public administration

Public Management Review, 2023, vol.25, no. 8, pp.1562-1586

GASCO-HERNANDEZ M., NASI G., CUCCINIELLO M., HIEDEMANN A. M.

The role of organizational capacity to foster digital transformation in local governments: The case of three European smart cities

Urban Governance, 2022, vol.2, no. 2, pp.236-246

OSBORNE S. P., NASI G., POWELL M.

Beyond co-production: Value creation and public services

Public Administration, 2021, vol.99, no. 4, pp.641-657

PORUMBESCU G. A., CUCCINIELLO M., BELLÉ N., NASI G.

Only hearing what they want to hear: Assessing when and why performance information triggers intentions to coproduce

Public Administration, 2021, vol.99, no. 4, pp.789-802

BIANCHI C., NASI G., RIVENBARK W. C.

Implementing collaborative governance: models, experiences, and challenges

Public Management Review, 2021, vol.23, no. 11, pp.1581-1589

OSBORNE S., CUCCINIELLO M., NASI G., STROKOSCH K.

New development: Strategic user orientation in public services delivery—the missing link in the strategic trinity?

Public Money & Management, 2021, vol.41, no. 2, pp.172-175

MERGEL I., BELLÉ N., NASI G.

Prosocial Motivation of Private Sector IT Professionals Joining Government

Review of Public Personnel Administration, 2021, vol.41, no. 2, pp.338-357

OSBORNE S., STROKOSCH K., NASI G., CUCCINIELLO M.

Pour des services publics résilients et durables : quelle orientation stratégique ?

Action Publique. Recherche et Pratiques, 2020, vol.8, no. 3, pp.5-13

MION DALLE CARBONARE P., HIEDEMANN A., NASI G.

Milano, Monaco, Barcellona: smart city a confronto

Economia & Management, 2018, no. 1, pp.29-34

HIEDEMANN A., NASI G., SAPORITO R.

A Public Service-Dominant Logic for the executive education of public managers

Teaching Public Administration, 2017, vol.35, no. 1, pp.66-87

BELLÉ N., PORUMBESCU G., CUCCINIELLO M., NASI G.

Translating policy transparency into policy understanding and policy support: Evidence from a survey experiment

Public Administration, 2017, vol.95, pp.990-1008

CUCCINIELLO M., LAPSLEY I., NASI G.

Managing health care in the digital world: A comparative analysis

Health Services Management Research, 2016, vol.29, no. 4, pp.132-142

COMPAGNI A., FOSTI G., LONGO F., TOZZI V., AMATUCCI F., ARMENI P., CALLEA G., CIANI O., CUSUMANO N., JOMMI C., NASI G., TORBICA A., TARRICONE R., VECCHI V., CARBONE C., DEL VECCHIO M., LECCI F., LEGA F., PRENESTINI A., FATTORE G., FENECH L., RAPPINI V., BARBIERI M., BORGONOV E., CANTÙ E., DE PIETRO C., FILANNINO C.

SSN fast forward. Proposte per rendere il SSN più efficace, equo e sostenibile

Mecosan, 2016, no. 97, pp.101-124

NASI G., CUCCINIELLO M., BELLÉ N., VALOTTI G.

Assessing public preferences and the level of transparency in government using an exploratory approach

Social Science Computer Review, 2015, vol.33, no. 5, pp.571-586

NASI G., CUCCINIELLO M., GUERRAZZI C., ONGARO E.

Coordination Mechanisms for implementing complex innovations in the healthcare sector

Public Management Review, 2015, vol.17, no. 7, pp.1040-1060

CUCCINIELLO M., NASI G., GUERRAZZI C.

The performance of mhealth in cancer supportive care: a research agenda

Journal of Medical Internet Research, 2015, vol.17, no. 2, pp.e26

NASI G., CUCCINIELLO M., GUERRAZZI C.

The role of mobile technologies in health care processes: the case of cancer supportive care

Journal of Medical Internet Research, 2015, vol.17, no. 2, pp.e26

CUCCINIELLO M., LAPSLEY I., NASI G., PAGLIARI C.

Understanding key factors affecting electronic medical record implementation: a socio-technical approach

BMC Health Services Research, 2015, vol.15, pp.268

CUCCINIELLO M., NASI G.

Evaluation of the impacts of innovation in the healthcare sector: a comparative analysis

Public Management Review, 2014, vol.16, no. 1, pp.90-116

CUCCINIELLO M., NASI G.

Innovazione e agenda digitale: proposte per l'attuazione

Economia & Management, 2014, no. 4, pp.17-20

PIROTTI G. B., SODA G., NASI G.

La competitività delle aziende italiane. I primi risultati dell'Osservatorio Manager Insight

Economia & Management, 2014, no. 3, pp.95-107

CUCCINIELLO M., GUERRAZZI C., NASI G., DARIO C., RIZZATO M., FAVARO A.

Modelli di governance per l'avvio del Fascicolo Sanitario Elettronico. L'esperienza del Veneto

Mecosan, 2014, no. 89, pp.49-70

CUCCINIELLO M., NASI G.

Transparency for trust in government: how effective is formal transparency?

International Journal of Public Administration, 2014, vol.37, pp.911-921

OSBORNE S., RADNOR Z., NASI G.

A New Theory for Public Service Management? Toward a (Public) Service-Dominant Approach

The American Review of Public Administration, 2012, vol.43, no. 2, pp.135-158

CRISTOFOLI D., NASI G., TURRINI A., VALOTTI G.

Civil Service Reforms in Italy: The Importance of External Endorsement and Administrative Leadership

Governance, 2011, vol.24, no. 2, pp.261-283

NASI G., FROSINI F., CRISTOFOLI D.

Online service provision: are municipalities really innovative? The case of larger municipalities in Italy

Public Administration, 2011, vol.89, no. 3, pp.821-839

TURRINI A., NASI G., CRISTOFOLI D., FROSINI F.

Networking Literature About Determinants Of Network Effectiveness

Public Administration, 2010, vol.88, no. 2, pp.528-550

ANESSI-PESSINA E., NASI G., STECCOLINI I.

Accounting innovations: A contingent view on italian local governments

Journal of Public Budgeting, Accounting & Financial Management, 2010, vol.22, no. 2, pp.250-271

NASI G., FROSINI F.

Vision and Practice of e-Government: An empirical study

Financial Accountability & Management, 2010, vol.26, no. 1, pp.85-101

CUCCINIELLO M., NASI G., SAPORITO R.

Essere trasparenti conviene

Economia & Management, 2010, no. 6, pp.48-50

TURRINI A., NASI G., CRISTOFOLI D., SOSCIA I.

Lifting the veil of Maya

International Journal of Public Sector Management, 2010, vol.23, no. 1, pp.5-21

BARBIERI M., GALLI D., CUCCINIELLO M., NASI G., VALOTTI G.

PA performance. Una proposta per attuare la riforma

Economia & Management, 2010, no. 5, pp.23-34

CACCIA C., CUCCINIELLO M., NASI G.

Gli impatti della cartella clinica elettronica: un modello di misurazione degli effetti sull'azienda

Mecosan, 2009, vol.70, pp.45-56

ANESSI-PESSINA E., NASI G., STECCOLINI I.

Accounting Reforms: Determinants of Local Governments' Choices

Financial Accountability & Management, 2008, vol.24, no. 3, pp.321-342

NASI G., STECCOLINI I.

Implementation of accounting reforms

Public Management Review, 2008, vol.10, no. 2, pp.175-196

RESEARCH MONOGRAPHS

NASI G., OSBORNE S., CUCCINIELLO M., CUI T.

Public Service Explained. The Role of Citizens in Value Creation

Cambridge University Press, , 2024

NICASO A., RAUTI A. W., NASI G., FANTACCI L.

The dark-web side of mafias. Appalti, crypto e cybercrime. Le mafie adesso, più invisibili e potenti

Zolfo Editore, Italy, 2023

BERTONI A., FOSFURI A., GAMBARDELLA A., NASI G.

Lo stato digitale: Come l'innovazione rivoluziona il rapporto con i cittadini

RCS MediaGroup, Italy, 2014

NASI G.

Misurare e valutare l'innovazione nelle aziende pubbliche

Egea, Milano, Italy, 2013

CUCCINIELLO M., NASI G., SAPORITO R.

Trasparenza nel settore pubblico: quale divario tra il dichiarato e il desiderato?

Egea, Milano, Italy, 2012

NASI G.

Cambiamento e innovazione nelle aziende del settore pubblico

Egea, Milano, Italy, 2008

NASI G., CUCCINIELLO M.

L'attuazione dell'e-government in Italia: retorica o realtà?

Egea, Milano, Italy, 2007

BUCCOLIERO L., NASI G., CACCIA C.

E-he@lth: percorsi di implementazione dei sistemi informativi in sanità

McGraw-Hill Italia, , 2005

BUCCOLIERO L., NASI G., CACCIA C.

Il sistema informativo automatizzato nelle aziende sanitarie

McGraw-Hill Italia, , 2002

MELE V., BUCCOLIERO L., NASI G., CALCIOLARI S.

Verso l'ospedale virtuale. Aspetti socio-sanitari ed economico-gestionali della teleassistenza domiciliare

Franco Angeli, Milano, Italy, 2001

EDITED BOOKS

BUONGIORNO SOTTORIVA C., NASI G. (EDS.)

Leveraging the power of location information and technologies to improve public services at local level: Case study analysis - Authors: Buongiorno Sottoriva, C., Nasi, G., Barker, L., Casiano Flores, C., Chantillon, M., Claps, M., Crompvoets, J., Franczak, D., Stevens, R., Vancauwenberghe, G. and Vandenbroucke, D.

Publications Office of the European Union, Luxembourg, EU European Union, 2022

CONTRIBUTION TO CHAPTERS, BOOKS OR RESEARCH MONOGRAPHS

BUONGIORNO SOTTORIVA C., NASI G.

La gestione dell'innovazione e del cambiamento nelle istituzioni pubbliche in *Management Pubblico – II Ed.* Maria Cucciniello, Giovanni Fattore, Francesco Longo, Elisa Ricciuti, Alex Turrini (Eds),Egea, chap. 14, pp.239-252, 2024

ALESANI D., NASI G., MANNI S.

Digital transformation in IOs – toward a human-centered approach in *Management of International Institutions and NGOs*

Eduardo Missoni, Daniele Alesani (Eds),Routledge, chap. 15, pp.406-431, 2023

BELARDINELLI P., BELLÉ N., CUCCINIELLO M., NASI G.

Il ri-disegno dei servizi pubblici locali per la creazione di valore in *Reactive PA. Lezioni dalla Pandemia per il Cambiamento della Pubblica Amministrazione*

G. Valotti (Eds),Egea, chap. 10, pp.257-277, 2022

NASI G., CUCCINIELLO M., DEGARA V.

Evaluation of Innovation Performance in the Public Sector: A Systematic Review of Studies in *Outcome-Based Performance Management in the Public Sector*

Elio Borgonovi, Eugenio Anessi-Pessina, Carmine Bianchi (Eds),Springer International Publishing, pp.203-224, 2018

NASI G., ROTOLO A., TOZZI V.

Le aziende sanitarie diventano social in *Rapporto Oasi 2018. Osservatorio sulle aziende e sul sistema sanitario italiano*

CERGAS (Eds),Egea, pp.439-465, 2018

HIEDEMANN A., CUCCINIELLO M., NASI G.

Commissione Europea in *Sistemi di selezione e valutazione dei dirigenti pubblici in Europa – Spunti per la riforma in Italia, White paper OCAP 1/2016*

G. Valotti, M. Barbieri, R. Saporito, G. Girosante (Eds),Egea, pp.351-368, 2016

CUCCINIELLO M., NASI G.

Evaluation of the Impacts of Innovation in the Health Care Sector: A comparative analysis in *Innovation in Public Services Theoretical, managerial, and international perspectives*

S. P. Osborne, L. Brown, R. M. Walker (Eds),Routledge, Taylor and Francis Group, pp.144, 2016

CUCCINIELLO M., GALLI D., GUERRAZZI C., NASI G., ONGARO E.

Coordinating care in the Italian Region of Lombardy in *Organizing for Coordination in the Public Sector* P. Laegreid, K. Sarapuu, L. H. Rykkja, T. Randma-Liiv (Eds),Palgrave Macmillan, pp.187-198, 2014

CUCCINIELLO M., GUERRAZZI C., NASI G., CACCIA C.

Fabbisogni informativi nelle aziende sanitarie: quale coerenza tra stato di maturità, propensione all'investimento e soluzioni offerte in *L'aziendalizzazione della sanità in Italia. Rapporto OASI 2014*

CERGAS (Eds),Egea, pp.581-605, 2014

CUCCINIELLO M., NASI G.

- Innovazione e Agenda digitale** in *La PA che vogliamo Proposte per un cambiamento possibile*
OCAP - Osservatorio sul cambiamento delle amministrazioni pubbliche (Eds),Egea, pp.37-62, 2014
- GUERRAZZI C., CUCCINIELLO M., NASI G.
E-government e innovazione nei servizi pubblici in *Management delle istituzioni pubbliche- Ed.3*
E.Borgonovi, G.Fattore, F.Longo (Eds),Egea, pp.229-242, 2013
- CUCCINIELLO M., GUERRAZZI C., NASI G.
Fascicolo Sanitario Elettronico: modelli di implementazione e raccomandazioni per l'adozione in
L'aziendalizzazione della sanità in Italia. Rapporto OASI 2013
CERGAS (Eds),Egea, pp.429-462, 2013
- OSBORNE S., NASI G., RADNOR Z.
The service-dominant context of public services. a suitable case for treatment? in *Context In Public Policy And Management. The Missing Link?*
C. Pollitt (Eds),Edward Elgar Publishing, pp.178-191, 2013
- NASI G., CUCCINIELLO M.
Transparency as a vehicle for accountability and trust: the discrepancy between formal and useful transparency in *The firm's role in the economy: does a growth-oriented business exist?*
AA.VV. (Eds),Cacucci Editore, 2013
- CUCCINIELLO M., NASI G., VALOTTI G.
Assessing transparency in government: rethoric, reality and desire in *Proceedings of the 45th Annual Hawaii International Conference on System Sciences*
Lisa O'Conner (Eds),IEEE Computer Society, pp.2451-2461, 2012
- CUCCINIELLO M., NASI G., SAPORITO R.
E-government and transparency: the degree of interactivity and openness of Italian municipalities in
Managing E-Government Projects: Concepts, Issues and Best Practices
Stephen Aikins (Eds),IGI Global, pp.312-334, 2012
- NASI G., SALVATORE C.
La valutazione della ricerca universitaria in Australia in *La valutazione periodica della ricerca nelle discipline economico-aziendali. Una comparazione internazionale*
R. Palumbo (Eds),Franco Angeli, pp.33-59, 2012
- NASI G.
E-government and local service delivery: the case of Italian local governments in *Strategies for Local E-Government Adoption and Implementation. Comparative Studies (I and II Volume)*
C. Reddick(Ed), IGI Global, pp.735-751, 2009
- CACCIA C., CUCCINIELLO M., NASI G.
La valutazione degli impatti della cartella clinica elettronica in *L'aziendalizzazione della sanità in Italia. Rapporto OASI 2009*
E.Cantù (Eds),Egea, pp.521-548, 2009
- NASI G., VENDRAMINI E.
Delivering International Public Management programs: the case of Bocconi University in *Public Administration and Public Policy Degree Programmes in Europe: the Road from Bologna*
G. Jenei, K. Mike (Eds),NISP Acee, pp.193-210, 2008
- CUCCINIELLO M., NASI G.
Il modello di governance e di valutazione degli impatti del progetto Citizens iTV in *Citizens iTV: un modello di servizi per il territorio attraverso la televisione digitale terrestre. il progetto sperimentale della Regione Veneto*
AA.VV. (Eds),Franco Angeli, pp.141-162, 2008

NASI G.

La cybersecurity è una priorità per il management

Il Sole 24 Ore, 22 October, 2024

NASI G.

Un nuovo paradigma per analizzare le minacce alle infrastrutture critiche

Il Sole 24 Ore, 1 June, 2023

CASES IN INTERNATIONAL CASE COLLECTIONS

LARENZA O., TURRINI A., NASI G.

“Oltre La Norma!” Collaborating for the Reconstruction of Teatro Petruzzelli in Bari

2013, E-PARCC, Great Britain

EDITORIALS IN JOURNAL

OSBORNE S., CUCCINIELLO M., NASI G., ZHU E.

Digital transformation, artificial intelligence and effective public services: challenges and opportunities

2022, Global Public Policy and Governance

INTRODUCTION TO SPECIAL ISSUE

NASI G.

Public Personnel policies: impact on government performance

2011, Journal of Comparative Policy Analysis: Research and Practice, United States of America

OTHER

NASI G., HIEDEMANN A. M.

339 million people seeking help

2023, Via Sarfatti 25, Milano, Italy

CRISTOFOLI D., NASI G., TURRINI A., VALOTTI G.

Much caffeine about nothing. Explaining local government responses to institutional reforms

2007, Public - ESADEgov e-bulletin, Spain

PROCEEDINGS/PRESENTATIONS

CHOI H., CUCCINIELLO M., NASI G.

Citizen Satisfaction in AI driven Agile Government: Applying Human in the Loop for AI-Optimized Public Service Delivery

IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy

NASI G., PEREGO A., FONTANELLA L., FELLNHOFER K.

Differences in preference for remote working between public and private sector workers - A post-pandemic context

IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy

NASI G., FONTANELLA L., CUCCINIELLO M., ARTUSO D.

Value creation in the context of remote working. Evidence from a literature review

IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy

CHRISTENSEN R., SILVIA C., NASI G., CUCCINIELLO M.

Does Service Ownership Influence Value Expectations? A Citizen's Sector Comparator Experiment

IRSPM 2024: Hybrid futures for public governance and management, April 15-18, 2024, Tampere, Finland

NASI G.

Re-framing decision making for cybersecurity

IRSPM 2024: Hybrid futures for public governance and management, April 15-18, 2024, Tampere, Finland

NASI G., CHOI H.

Co-design for value co-creation

IRSPM Conference 2023 - April 3-5, 2023, Budapest, Hungary

NOVARO R., NASI G., ANGELIDOU M., VAN DEN BERG M., POLITIS C.

Users' engagement in a co-creation context: evidence from four European Citizen Science Hubs

IRSPM Conference 'Facing the future: Evolving social-political-administrative relations and the future of administrative systems', 19-22 April, 2022, (online)

GASCO M., CUCCINIELLO M., NASI G., YUAN Q.

Determinants and barriers of e-procurement: A European comparison of public sector experiences

Proceedings of the 51st Hawaii International Conference on System Sciences, 3-6 January 2018, Hawaii, United States of America

NASI G., CUCCINIELLO M., BELLÈ N., MENA M.

Smart cities and transparency. Does smartness influence transparency?

Proceedings of the 49th Annual Hawaii International Conference on System Sciences 2016, Kauai, Hawaii, United States of America

NASI G., OSBORNE S., CUCCINIELLO M.

Strategic orientation in public services delivery: towards a service-dominant model for collaboration between public service organisations and with service Users

APPAM International Conference - 26-27 May, 2013, Shanghai, China (PRC)

RESEARCH NOTES OR SHORT ARTICLES IN JOURNALS

OSBORNE S., NASI G.

Debate: The future of artificial intelligence for the co-design and co-production of public services—what do we know and what do we need to know?

2024, Public Money & Management
